

SWIM SAFER

Centralised Assessment Management System (CAMS)
Portal Guide For Parents/Guardian

User Journey

Viewing Of Upcoming Assessments

- Assessment Date
- Location
- Stage
- Time

Attempt Theory Quiz

- Unlimited Attempts
- Assigned Stage

View Practical Assessment Results & Breakdown

- Components Tested
- Assessor Remarks

Access & Download E- Certificate

- Both Theory & Practical Assessment Must Be Competent
- Readily Available

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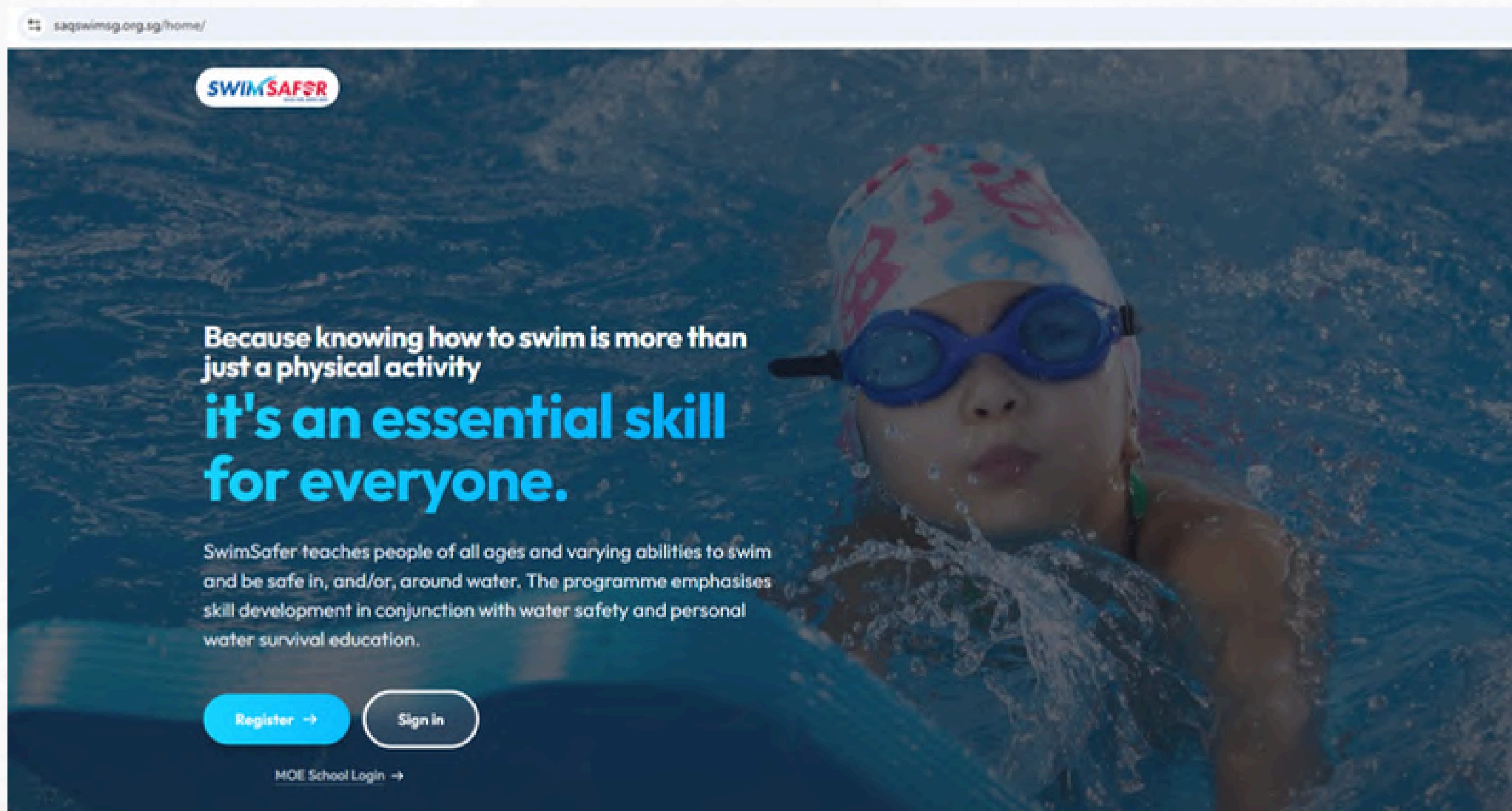
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- ☐ 2. Viewing Of Upcoming Assessments (Slides 21-27)
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- ☐ 4. Viewing Of Overall Results (Slides 36-40)
- ☐ 5. Accessing E-Certificates (Slides 41-42)

Registering An Account For New Users (For Existing Users, Refer To Slide 15)

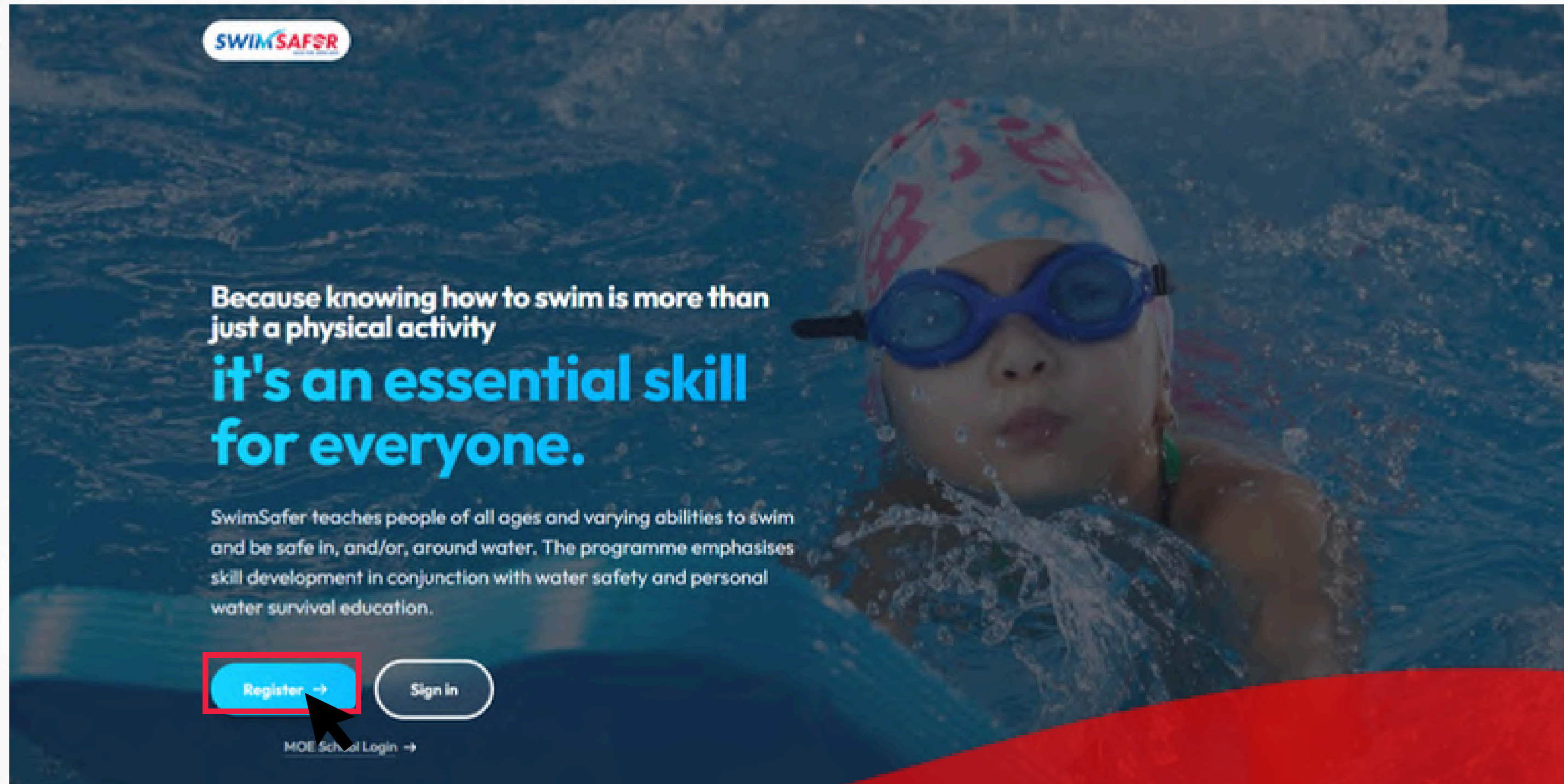
Accessing CAMS Portal

Step 1: Go to <https://saqswimsg.org.sg/home/>



Accessing CAMS Portal (New User)

Step 2: For participants without an existing account, click Register. Users with existing accounts should proceed to Slide 14



Accessing CAMS Portal (New User)

Step 3: Read through the page and scroll to the bottom, then accept the Terms and Conditions

SWIM SAFER
HAVE FUN, SWIM SAFE

Register a new account

Terms and conditions

Instructions:
Please review the Consent Statement and Terms & Conditions below. When you've read to the end, tick "I accept the Terms & Conditions" to enable the Continue button.

Terms and Conditions Of Use

Introduction and Acceptance

These Terms and Conditions of Use ("Terms") constitute a legally binding agreement between you ("User," "you," or "your") and Singapore Aquatics ("Association", "SAQ", "we", "us" or "our"). By accessing, browsing, or using this website, including any section and/or sub-section accessible through the homepage (collectively referred to as "the Website"), you acknowledge that you have read, understood, and agree to be bound by these Terms without limitations or reservations.

☐ I accept the terms and conditions *

Continue

* Required fields

Accessing CAMS Portal (New User)

Step 4: The button will turn blue, allowing you to click Continue

SWIM SAFER
HAVE FUN, SWIM SAFE

Register a new account

Terms and conditions

Instructions:
Please review the Consent Statement and Terms & Conditions below. When you've read to the end, tick "I accept the Terms & Conditions" to enable the Continue button.

Effective Date

These Terms are effective as of April 3, 2025, and supersede all previous versions.

By using our Website, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.

...

☒ I accept the terms and conditions *

Continue

Accessing CAMS Portal (New User)

Step 5: Select “Retrieve MyInfo with Singpass”

SWIM SAFER
HAVE FUN, SWIM SAFE

Register a new account

← Terms & Conditions

Please retrieve your information via Singpass to fill in the form.

Email *

NRIC *

Participant's Full Name as per NRIC *

Gender *

Date of birth *

Contact number

Address *

City *

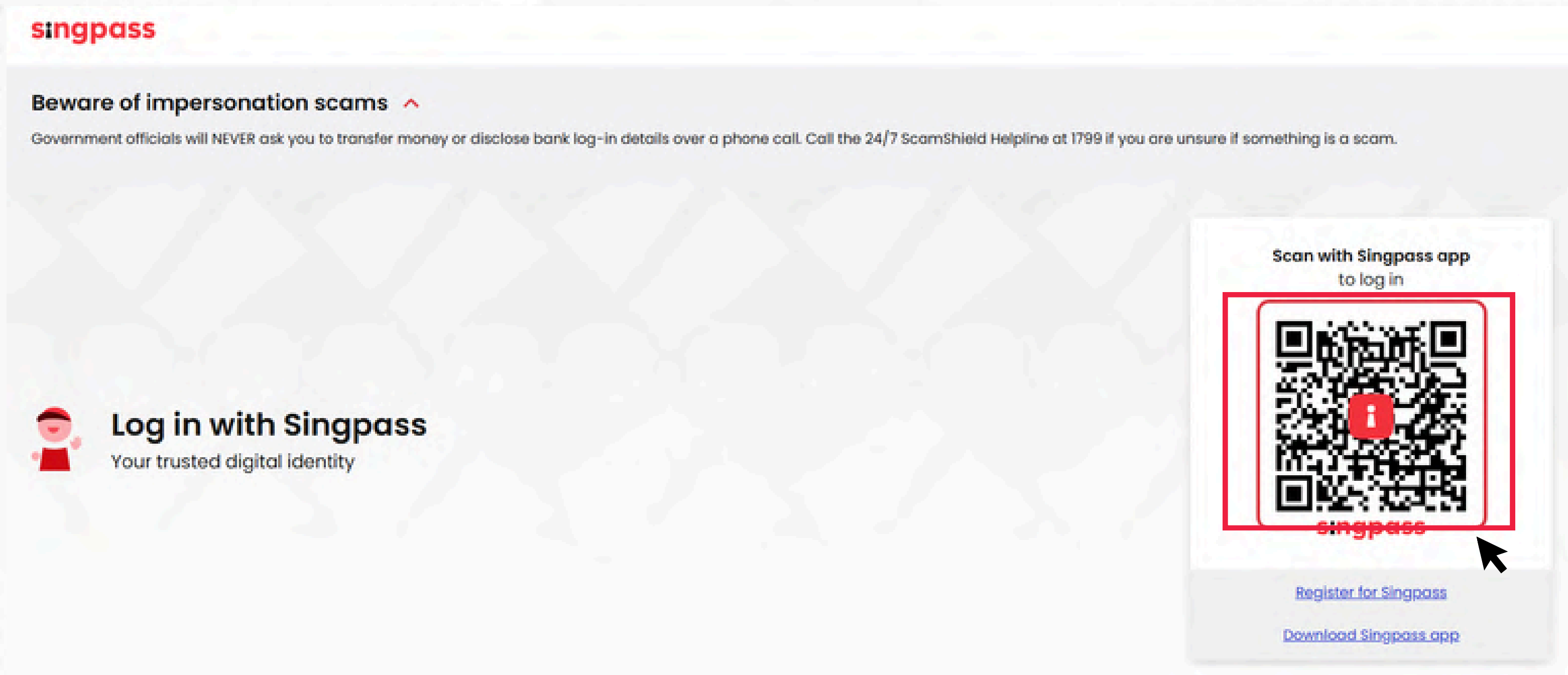
Postal Code *

Fill your informations with

Retrieve MyInfo
with **singpass**

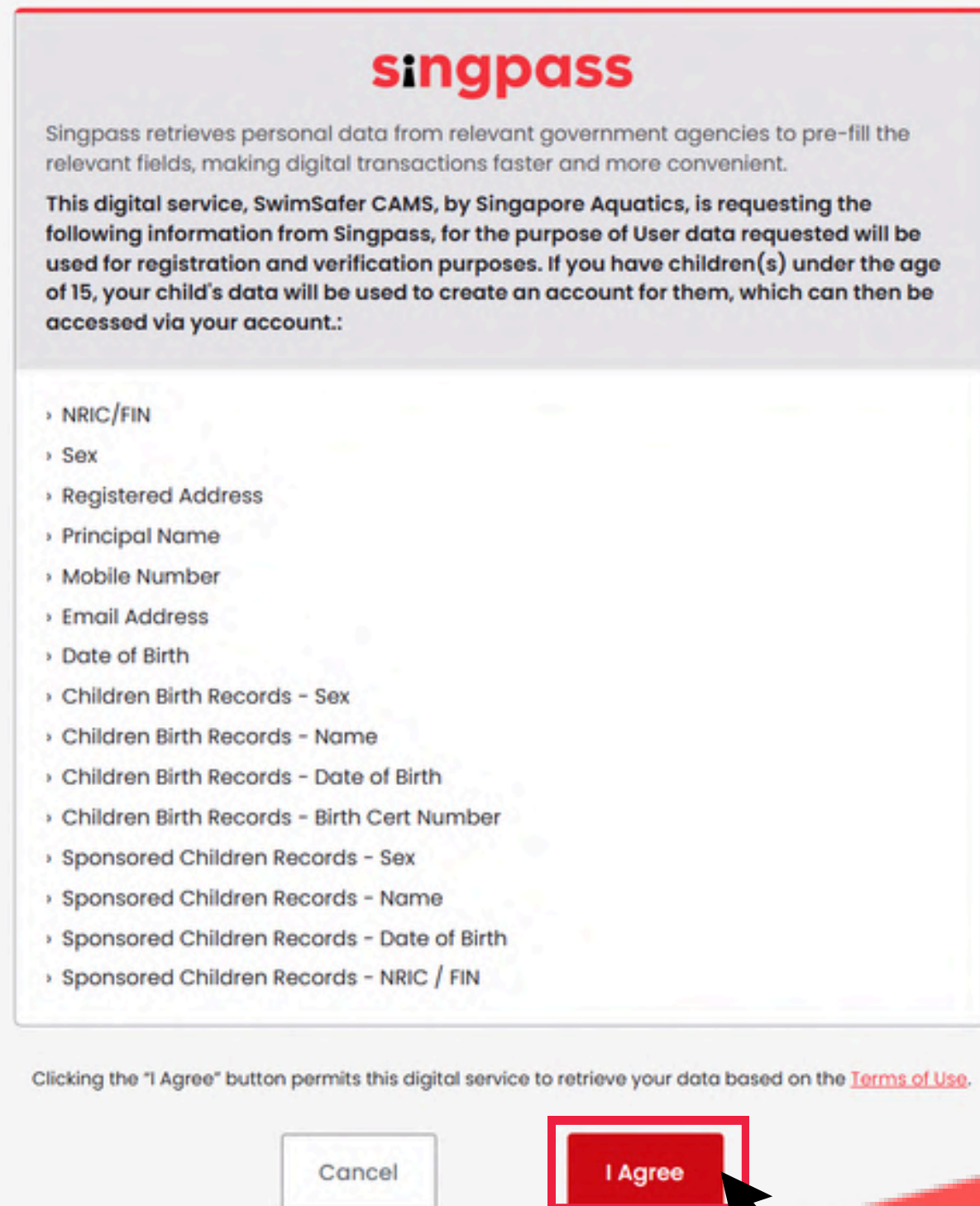
Accessing CAMS Portal (New User)

Step 6: Scan the QR code using Singpass



Accessing CAMS Portal (New User)

Step 7: Select “I Agree”



singpass

Singpass retrieves personal data from relevant government agencies to pre-fill the relevant fields, making digital transactions faster and more convenient.

This digital service, SwimSafer CAMS, by Singapore Aquatics, is requesting the following information from Singpass, for the purpose of User data requested will be used for registration and verification purposes. If you have children(s) under the age of 15, your child's data will be used to create an account for them, which can then be accessed via your account.:

- › NRIC/FIN
- › Sex
- › Registered Address
- › Principal Name
- › Mobile Number
- › Email Address
- › Date of Birth
- › Children Birth Records - Sex
- › Children Birth Records - Name
- › Children Birth Records - Date of Birth
- › Children Birth Records - Birth Cert Number
- › Sponsored Children Records - Sex
- › Sponsored Children Records - Name
- › Sponsored Children Records - Date of Birth
- › Sponsored Children Records - NRIC / FIN

Clicking the "I Agree" button permits this digital service to retrieve your data based on the [Terms of Use](#).

Accessing CAMS Portal (New User)

Step 8: All information would already be pre-filled. If your child is taking the assessment, please import their details by selecting the child individually or using “Select All”. Then click “Register”

singpass

Complete Your Registration
Your details have been retrieved from Singpass. Please review the form below and select the children you wish to register.

Email * NRIC *

Participant's Full Name as per NRIC *

Gender * Date of birth *

Contact number

Address *

City * Postal Code *

CHILDREN (2)

☐ CHILD 1 ☐ CHILD 2 [Select all](#)

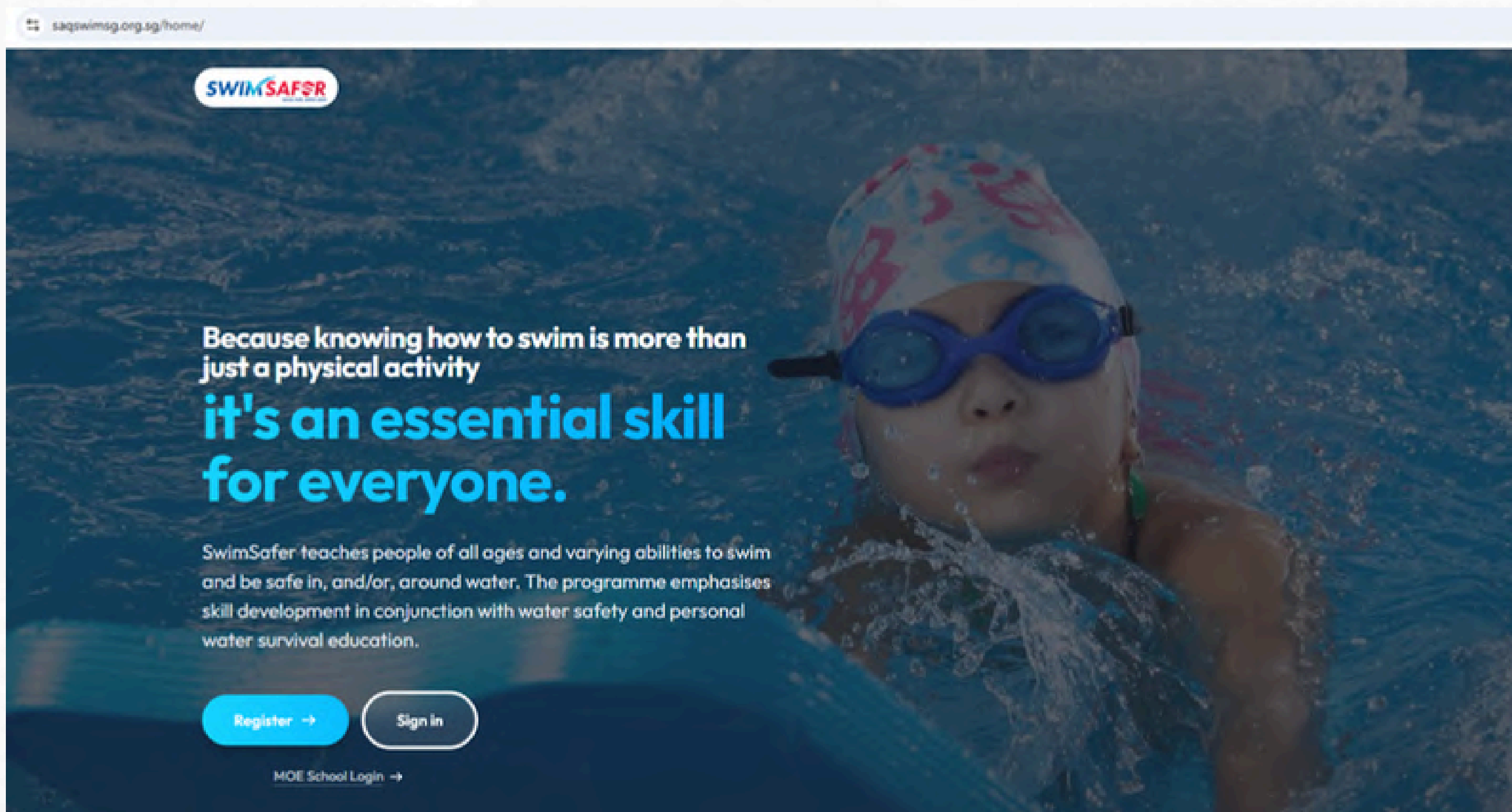
NAME	NRIC	NAME	NRIC
SEX	DATE OF BIRTH	SEX	DATE OF BIRTH



Signing In For Existing Users

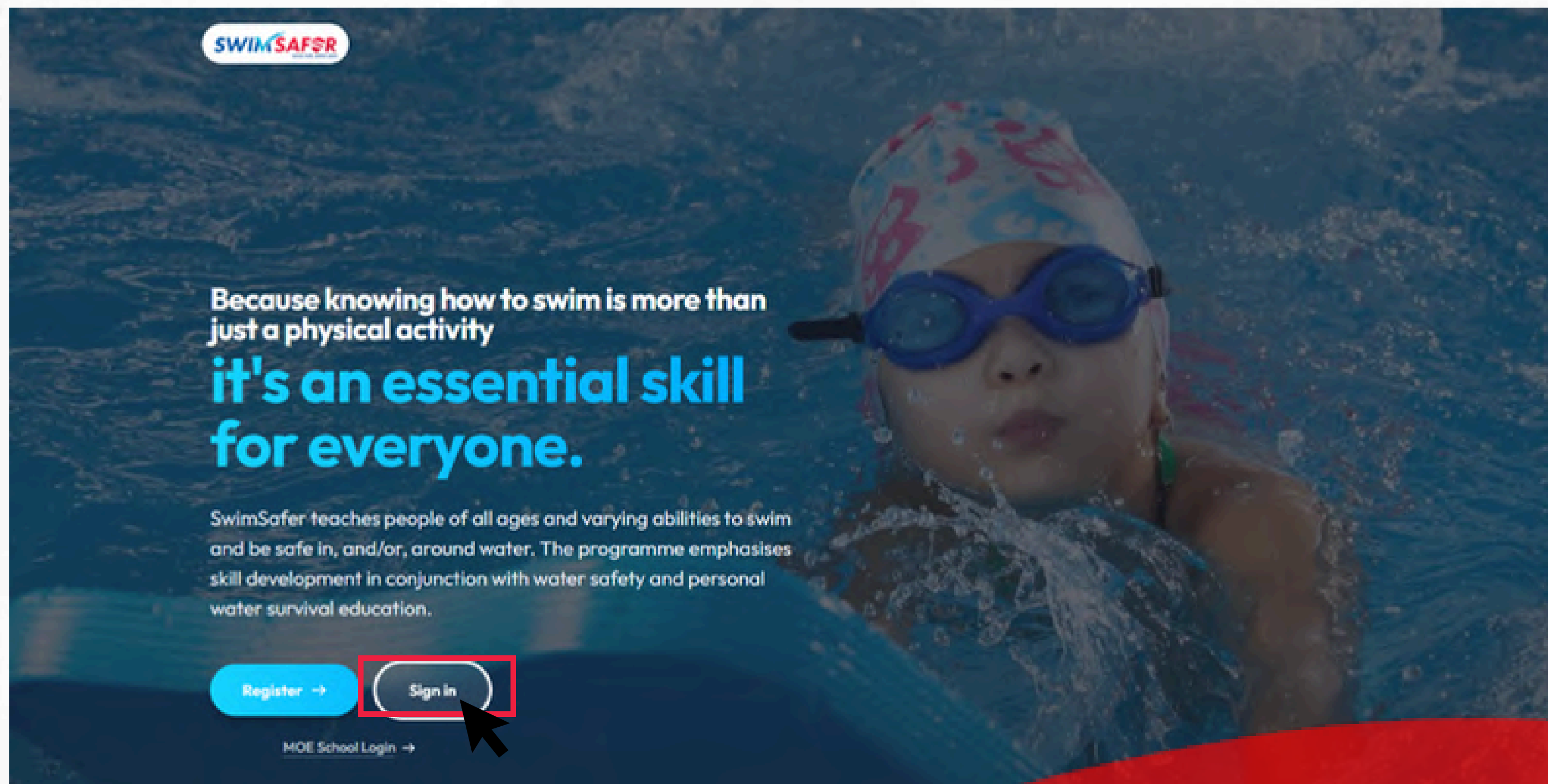
Accessing CAMS Portal

Step 1A: Go to <https://saqswimsg.org.sg/home/>



Accessing CAMS Portal (Existing User)

Step 2A: Click on “Sign in”



Accessing CAMS Portal (Existing User)

Step 3A: Click on “Singpass”

The screenshot shows the SwimSafer login portal. On the left, there is a background image of a swimmer with the text: "Because knowing how to swim is just a physical activity it's an essential skill for everyone. SwimSafer teaches people of all ages and abilities how to swim and be safe in, and/or, around water. The program focuses on skill development in conjunction with water survival education." Below this text are buttons for "Register →", "Sign in", and "MOE School Login →". On the right, a white login box contains an "Important Notice" about Singpass integration, a "Sign in to your account" section with "User ID" and "Password" fields, a "Forgot your password?" link, a "Sign in" button, and an "Or continue with" section. The "singpass" option in the "Or continue with" section is highlighted with a red rectangle and a black arrow pointing to it.

SWIM SAFER

Because knowing how to swim is just a physical activity
it's an essential skill for everyone.

SwimSafer teaches people of all ages and abilities how to swim and be safe in, and/or, around water. The program focuses on skill development in conjunction with water survival education.

[Register →](#) [Sign in](#) [MOE School Login →](#)

Important Notice
In preparation for the upcoming Singpass integration, all users are required to update their NRIC details in full. Please update your particulars at your earliest convenience to ensure uninterrupted access to the portal.

Sign in to your account

User ID

Password

[Forgot your password?](#)

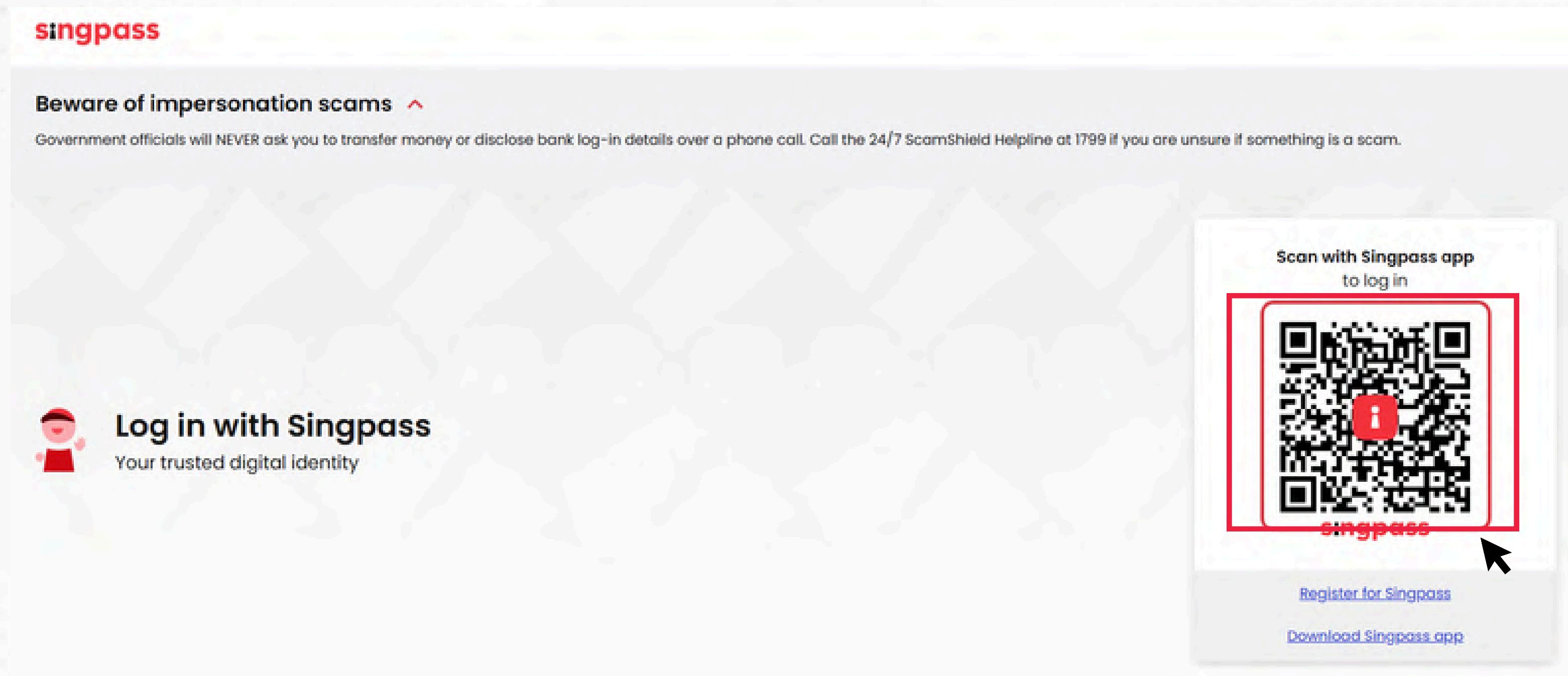
[Sign in](#)

Or continue with

[singpass](#)

Accessing CAMS Portal (Existing User)

Step 4A: Scan the QR code using Singpass



Accessing CAMS Portal (Existing User)

Step 5A: Select "I Agree". Existing users will proceed directly to Step 9

singpass

Singpass retrieves personal data from relevant government agencies to pre-fill the relevant fields, making digital transactions faster and more convenient.

This digital service, SwimSafer CAMS, by Singapore Aquatics, is requesting the following information from Singpass, for the purpose of User data requested will be used for registration and verification purposes. If you have children(s) under the age of 15, your child's data will be used to create an account for them, which can then be accessed via your account.:

- › NRIC/FIN
- › Sex
- › Registered Address
- › Principal Name
- › Mobile Number
- › Email Address
- › Date of Birth
- › Children Birth Records - Sex
- › Children Birth Records - Name
- › Children Birth Records - Date of Birth
- › Children Birth Records - Birth Cert Number
- › Sponsored Children Records - Sex
- › Sponsored Children Records - Name
- › Sponsored Children Records - Date of Birth
- › Sponsored Children Records - NRIC / FIN

Clicking the "I Agree" button permits this digital service to retrieve your data based on the [Terms of Use](#).



Portal Dashboard: Overview & Features

Accessing CAMS Portal (Parent's Dashboard, 2 Child Scenario)

You will now be able to access the Parent's Dashboard

The screenshot shows the SWIM SAFER Parent's Dashboard. The top navigation bar includes links for 'Register for an assessment', 'Results', 'My clubs', 'My children', 'Inbox', 'My carts', 'My profile', and 'Logout'. The main content area features a 'Parent' tab and a 'My children' section. Under 'My children', there are two child profiles: 'Child A' and 'Child B', both at 'Level 0'. Each child profile has a 'Connect as child' button. To the right of the children section is an 'Inbox' section with a 'View' link. Annotations with red arrows point to specific elements: 'Parent's Name' points to the 'Welcome, Parent A' header; 'Child(s)' Name' points to the names 'Child A' and 'Child B'; 'Only if you have an existing private coach, if not it will be empty' points to the 'Last activities' section under 'Child A'; and 'Upcoming Theory Quiz' points to the 'MOE Assessment' link under 'Child B'.

Parent's Name → Parent A

Child(s)' Name → Child A → Child B

Only if you have an existing private coach, if not it will be empty → Vendor A / Coach A

Upcoming Theory Quiz → MOE Assessment

Viewing Of Upcoming Assessments / Attempt Theory Quiz

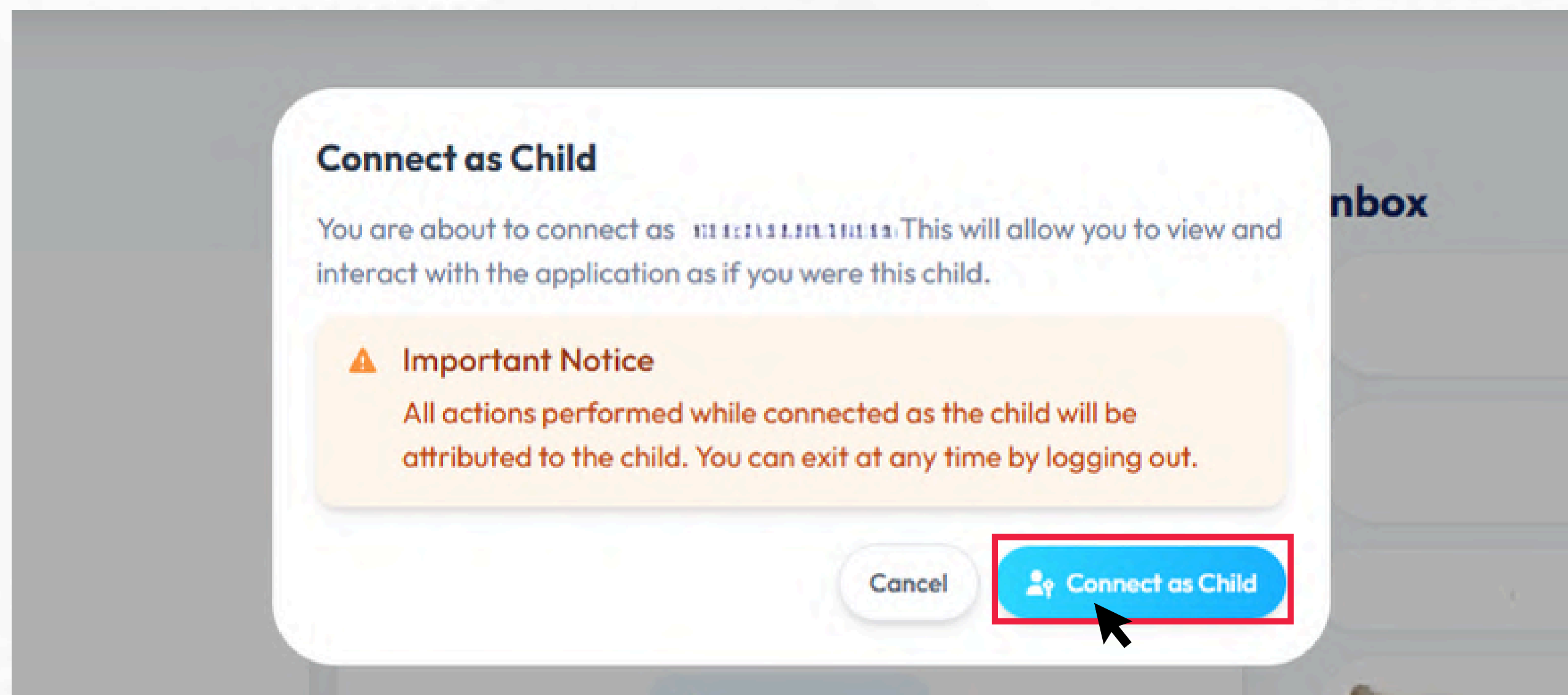
Accessing Child's Dashboard

Step 9: Click "Connect as Child" for the respective child taking the assessment (in this case, Child B)

The screenshot displays the SWIM SAFER Parent Dashboard. At the top, a blue navigation bar contains the SWIM SAFER logo, links for 'Register for an assessment', 'Results', 'My clubs', and 'My children', as well as 'Inbox', 'My carts', 'My profile', and a 'Logout' button. Below the navigation bar, a white banner welcomes 'Parent A'. A blue 'Parent' tab is active. The main content area is divided into two sections: 'My children' and 'Inbox'. Under 'My children', there are two child profiles. 'Child A' is at 'Level 0' and has a 'Connect as child' button. 'Child B' is also at 'Level 0' and has a 'Connect as child' button, which is highlighted with a red rectangle and a mouse cursor. Below the 'Connect as child' button for Child B, the text 'Vendor A / Coach A' is visible. Under 'Inbox', there is a 'View' link. At the bottom of the dashboard, there is a section for 'Last activities' with a message 'No quiz results found' and a 'MOE Assessment' entry with a right arrow.

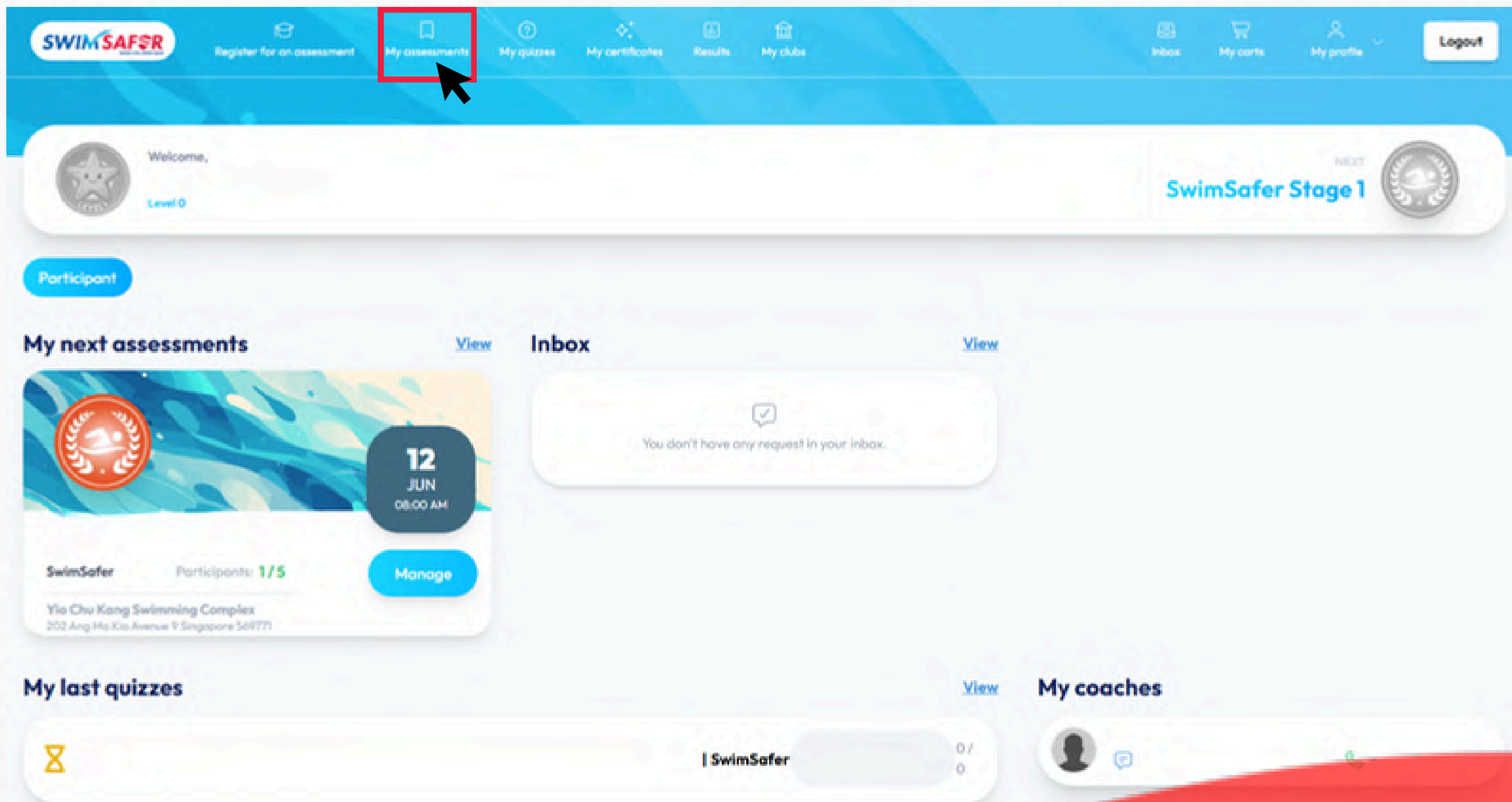
Accessing Child's Dashboard

Step 10: Confirm and click "Connect as Child" again



View Upcoming Assessments (Child's Dashboard)

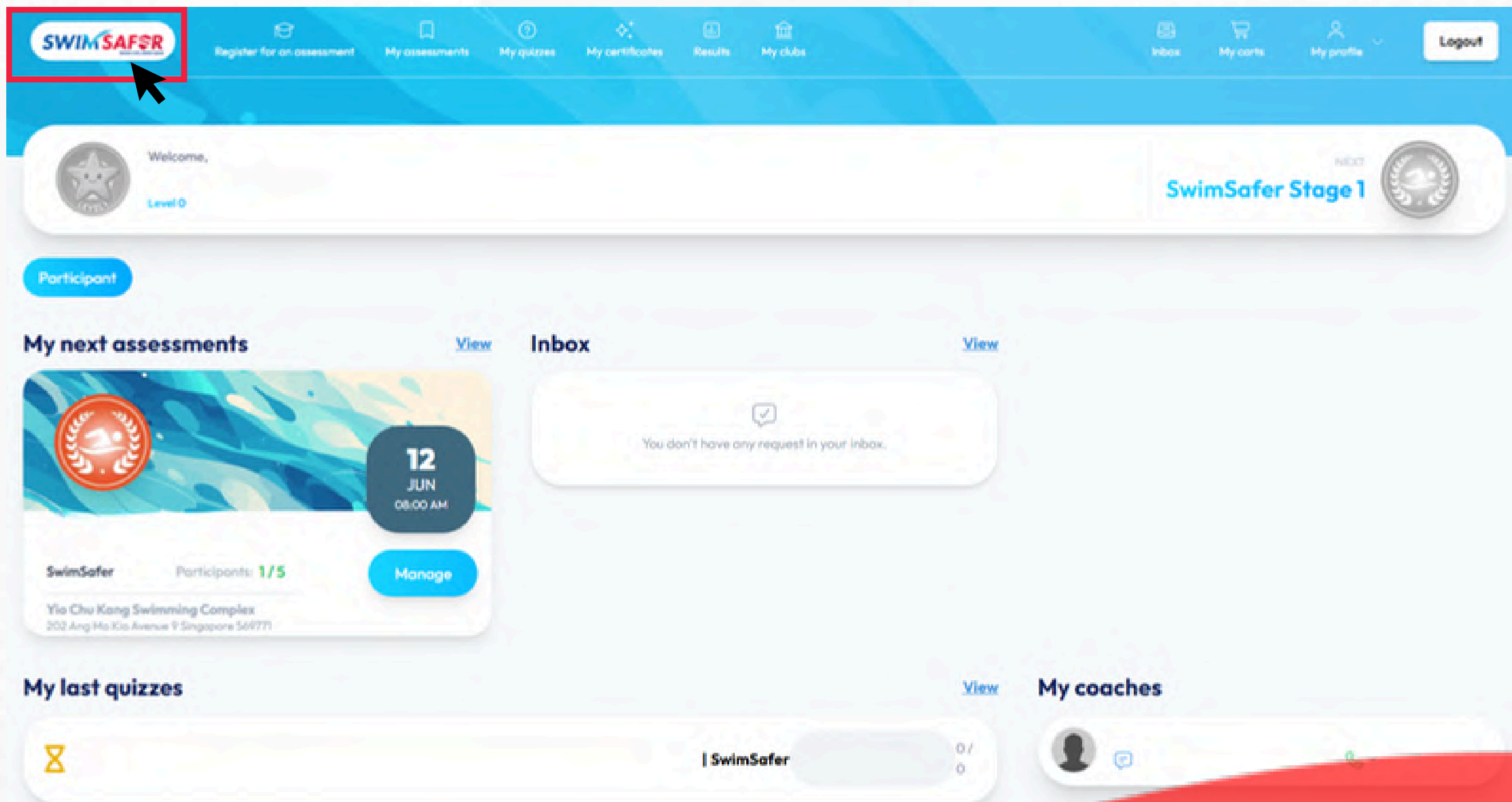
You can view your childs' upcoming assessments by clicking "My Assessments"

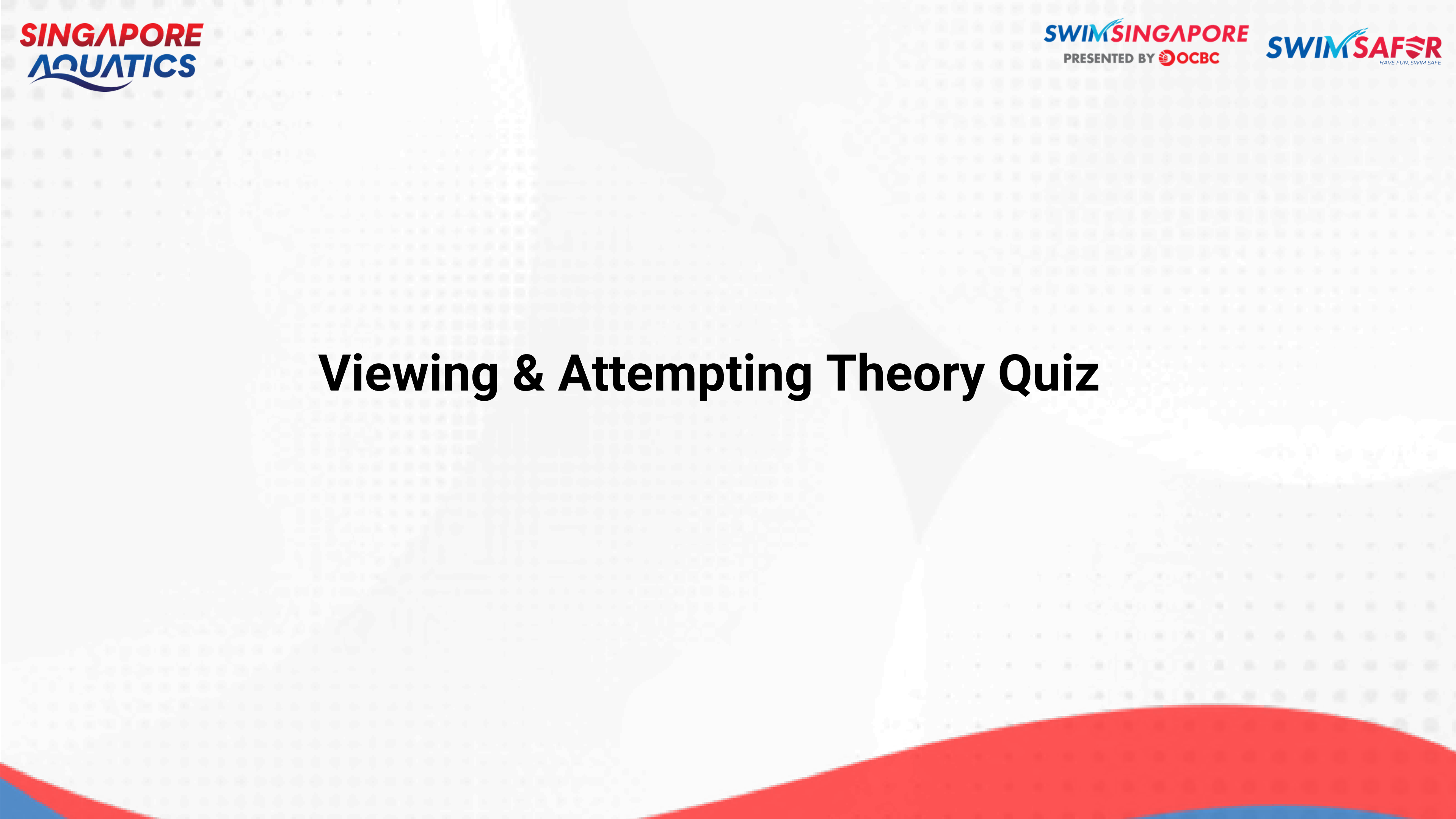


The screenshot displays the SwimSafer Child's Dashboard interface. At the top, a blue navigation bar contains several icons and labels. The 'My assessments' icon, which depicts a document with a checkmark, is highlighted with a red rectangular box, and a black mouse cursor is pointing at it. Other navigation options include 'Register for an assessment', 'My quizzes', 'My certificates', 'Results', 'My clubs', 'Inbox', 'My cards', 'My profile', and a 'Logout' button. Below the navigation bar, a white header section shows a 'Welcome,' message, a 'Level 0' indicator, and a 'SwimSafer Stage 1' badge. The main content area is divided into three sections: 'My next assessments' (featuring a card for a 'SwimSafer' event on '12 JUN 08:00 AM' at 'Yio Chu Kang Swimming Complex' with 'Participants: 1/5' and a 'Manage' button), 'Inbox' (displaying a message: 'You don't have any request in your inbox.'), and 'My last quizzes' (showing a progress bar for 'SwimSafer' with '0/0' completed). A 'My coaches' section is partially visible on the right.

Returning to Child's Dashboard

You can return to your child's dashboard by clicking the SwimSafer logo

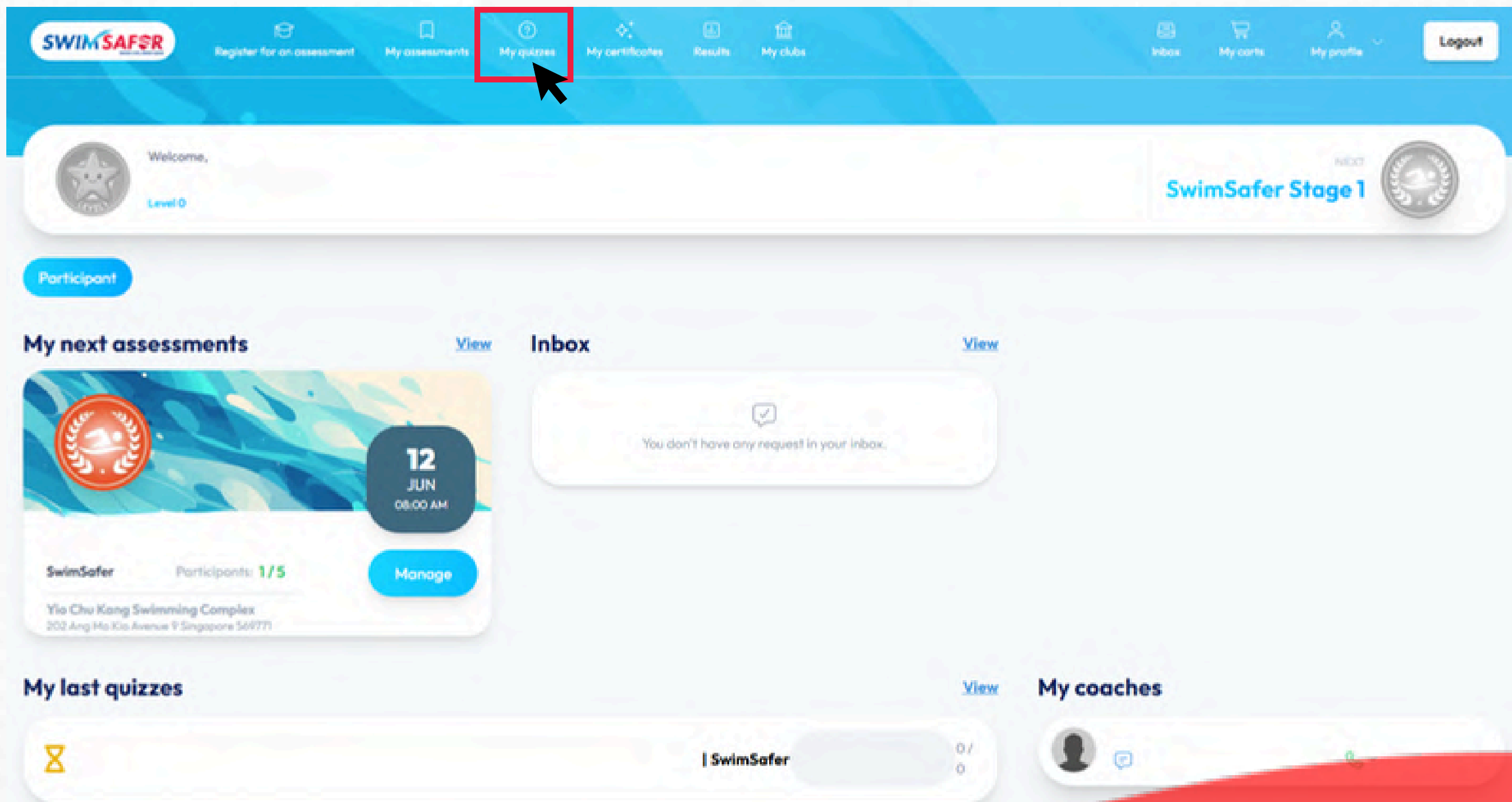




Viewing & Attempting Theory Quiz

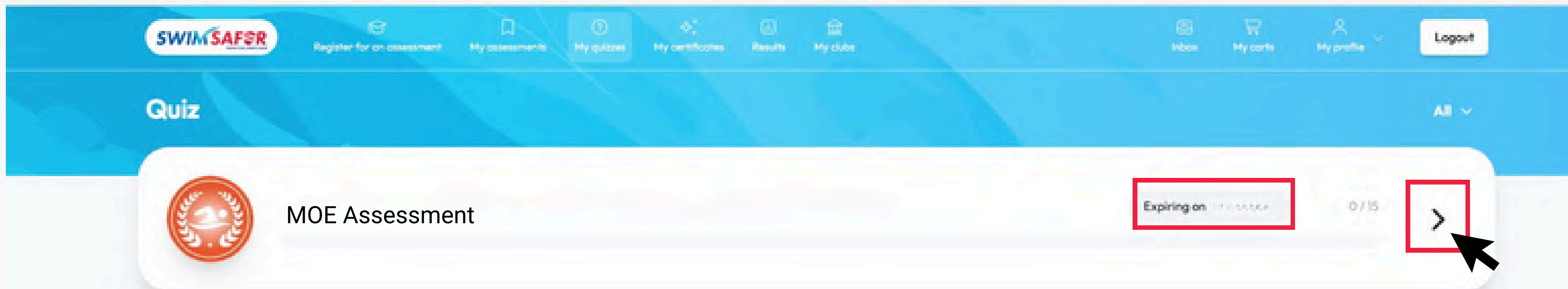
Attempting Theory Quiz (Child's Dashboard)

Step 11: Select "My Quizzes" at the top



Attempting Theory Quiz (Child's Dashboard)

Step 12: You can view the quiz expiry date. Click the arrow to attempt the quiz.



Theory Quiz (Things To Note)

- Participants are encouraged to complete the theory quiz within 7 days after the practical assessment.
- The quiz expiry date is based on the participant's practical assessment date and is not the same for everyone
- No extensions will be granted if the quiz is not attempted and passed before the expiry date. Once expired, all results, including the practical assessment, will be voided.

Quiz Requirements

- Participants are given unlimited attempts for the theory quiz.
- A minimum score of 90% is required to be considered competent.

Stage	Number of Questions	Passing Requirement
1 to 3	15	14
4 to 6	20	18

Attempting Theory Quiz

Step 13: Select your answers and click “Next”. The quiz consists of multiple pages

In case of an emergency in the water, which of the following numbers should you call?

☒ A 995

☐ B 987

☐ C 911

☐ D 958

Before diving into the pool, you must ensure that _____.

☐ A the water is clear and shallow

☐ B the water is clear

☐ C the water is unclear

☒ D the water is clear and deep

Which of the following activities requires you to put on a Personal Floatation Device (PFD)?

☐ A Showering

☒ B Kayaking

☐ C Playing at the beach

☐ D All of the above

[Next](#)

Attempting Theory Quiz

Step 14: After the last question, click “Submit”. When prompted, click “Confirm”

Rescue

If you are not confident to rescue someone in trouble in the water, which of the following should you do?

☐ A Use a mobile phone to contact a friend for help

☐ B Perform the rescue even though you are not confident

☒ C Alert a lifeguard or an adult passer-by for help or call 995 for assistance

☐ D Walk away quietly as you are not confident

[Back](#) [SUBMIT](#)

Do you want to submit your quiz ?

If you submit it, your answers will be locked.

[Cancel](#) [Confirm](#)

Theory Quiz Criteria (Competent)

A green tick indicates that the quiz has been completed

The screenshot displays a quiz interface for a 'Rescue' topic. The question is: 'A child should inform a lifeguard immediately when he or she sees someone struggling in the pool.' There are two radio button options: 'A True' (selected) and 'B False'. A modal window is overlaid on the quiz, indicating a successful completion. The modal features a large green checkmark icon, the word 'Competent' in bold, and the message 'You passed the quiz with a score of 93/100'. At the bottom of the modal is a blue button labeled 'Go to dashboard'. In the background, there are 'Back' and 'SUBMIT' buttons.

Rescue

A child should inform a lifeguard immediately when he or she sees someone struggling in the pool.

☒ A True ☐ B False

Back SUBMIT

Competent

You passed the quiz with a score of 93/100

Go to dashboard

Theory Quiz Criteria (Not Yet Competent)

A red cross indicates that the quiz is Not Yet Competent or not completed. Click “Try Again” (Slide 17)

Rescue

If you are not confident to rescue someone in trouble in the water, which of the following should you do?

A Use a mobile phone to contact a friend for help

B Perform the rescue even though you are not confident

C Walk away quietly as you are not confident

D Ask an adult passer-by for help or call 995 for assistance

Back SUBMIT

Not Yet Competent

Your score is 40/100

Try again

Viewing Of Theory Quiz & Practical Assessment Results

Viewing of Practical Assessment Results

Step 15: Click on “Results”. If no logo is visible, it may indicate that the participant was marked as rain-off, absent, or on medical leave, resulting in no attempt for the practical assessment.

✓ Competent & Completed

✗ Not yet Competent

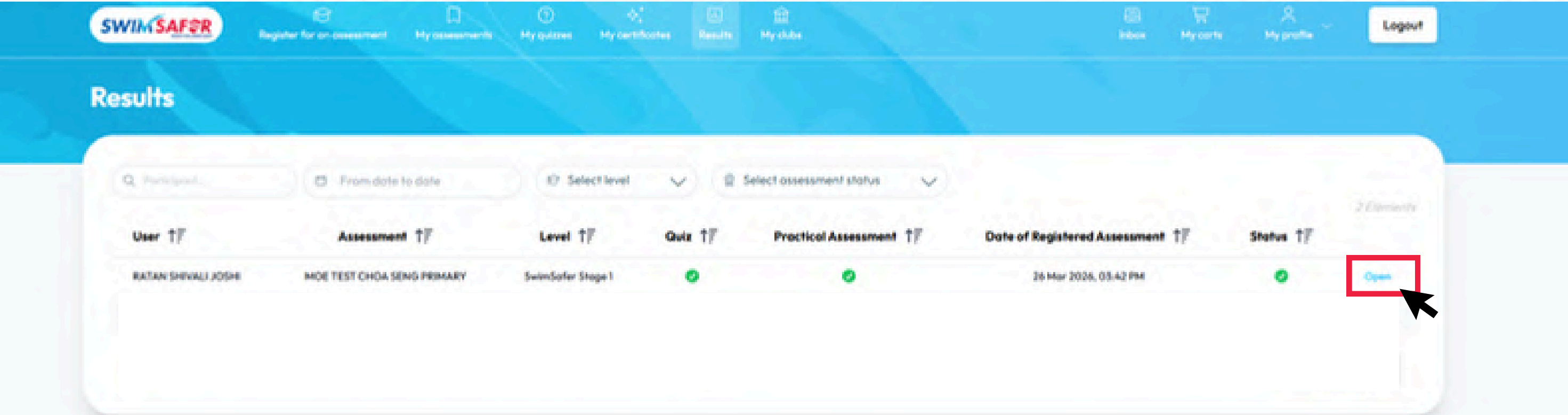
▶ Not yet Completed

User 1/	Assessment 1/	Level 1/	Quiz 1/	Practical Assessment 1/	Date of Registered Assessment 1/	Status 1/	
RATAN SHEWALI JOSHI	MOE TEST CHOA SENG PRIMARY	SwimSafer Stage 1	✓	✓	26 Mar 2026, 03:42 PM	✓	Open

Viewing of Practical Assessments Results

If a practical assessment is marked “Not Yet Competent”, you may view the breakdown by clicking on “Open”

-  Competent & Completed
-  Not yet Competent
-  Not yet Completed



User	Assessment	Level	Quiz	Practical Assessment	Date of Registered Assessment	Status	
RATAN SHIVALI JOSHI	MOE TEST CHOIA SENG PRIMARY	SwimSafer Stage 1			26 Mar 2026, 03:42 PM		Open

Viewing of Practical Assessments Results

Click on “Practical Assessment” then “Show”

Result Details

Participant	
Level	Level 1 - SwimSafer Stage 1
Status	Started
Start date	May 12, 2026, 5:12 PM
End date	-

Assessment

Name	
Registered assessors	1
Registered participants	

Quiz

Practical Assessment

1

Date of Practical Assessment	Status	Validated items	Show items
Oct 9, 2025, 7:58 PM			Show 2

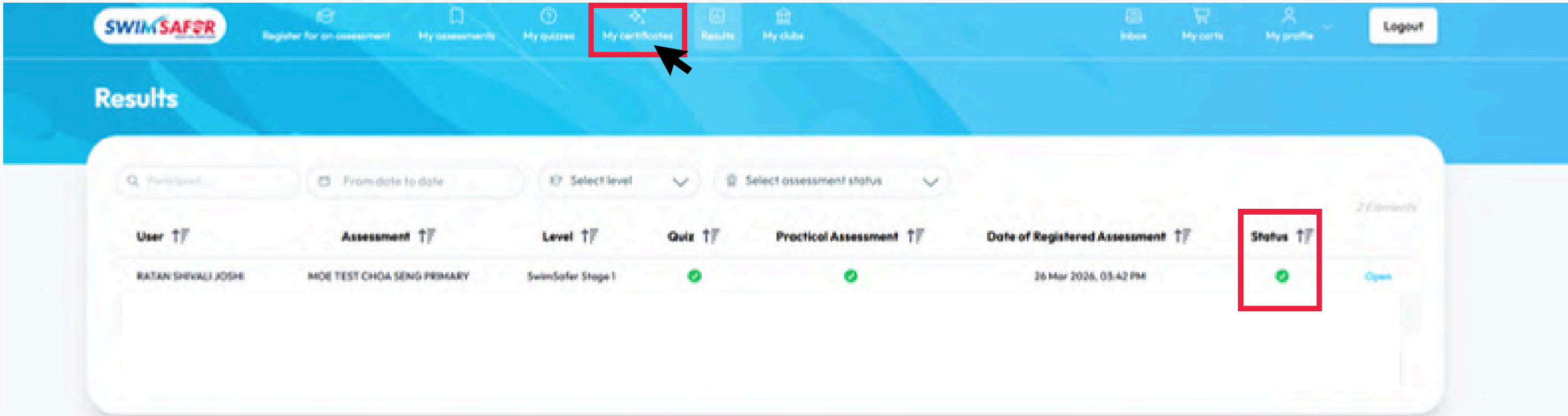


Downloading Of E-Certificate

Viewing of E-Certificate

Step 16: If a green tick is shown under “Status”, the e-certificate is ready for download. Click on “My Certificates”

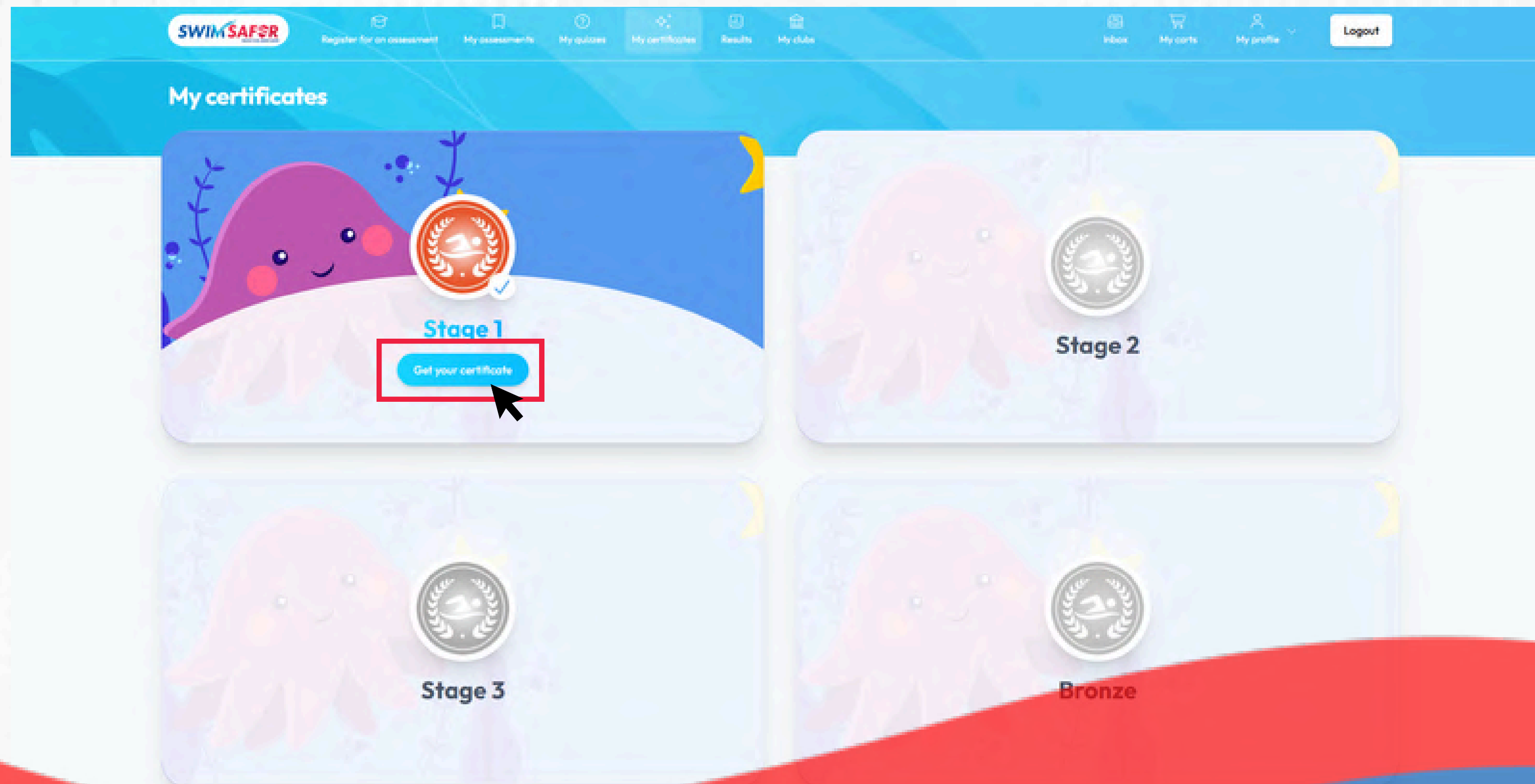
-  Competent & Completed
-  Not yet Competent
-  Not yet Completed



User	Assessment	Level	Quiz	Practical Assessment	Date of Registered Assessment	Status
RATAN SHEVALI JOSHI	MOE TEST CHOA SENG PRIMARY	SwimSafer Stage 1			26 Mar 2026, 05:42 PM	

Downloading of E-Certificate

Step 17: Click on “Get your certificate”





Frequently Asked Questions

Frequently Asked Questions (FAQs)

1. Why does my child need to do the theory quiz?

The theory quiz is required as part of the SwimSafer certification process. It ensures participants understand key water safety concepts in addition to their practical swimming ability.

2. Is there a time limit for each attempt?

No. There is no time limit for each attempt.

3. Will my child's answers be saved automatically?

No. Answers are only saved when "Next" is clicked. If you move away without clicking "Next", the response will not be recorded. It is encouraged to complete the quiz in one sitting to avoid any loss of progress.

4. Where is the practical assessment held?

The practical assessment venue details can be viewed in the CAMS portal.

5. When will I know the results of the practical assessment?

Practical assessment results are expected to be uploaded into the portal within 48 hours after the assessment.

6. How will I know if the certificate is ready?

A green tick under the status header indicates that the e-certificate is ready for download.

7. How can I access the CAMS portal?

The CAMS portal can be accessed through here <https://saqswimsg.org.sg/home/>



Need help?

Contact: moe.swimsafer@sqaquatics.org.sg
(Mon–Fri, 9:30am – 6:30pm, excluding Public Holidays)